



# WATTS UP

QUARTERLY NEWSLETTER SPRING 2023

## OVERTON OFFICE

615 N. Moapa Valley Blvd.  
PO Box 395  
Overton, NV 89040  
Telephone: (702) 397-2512  
Fax: (702) 397-2583

## MESQUITE OFFICE

731 Turtleback Rd  
Mesquite, NV 89027  
Telephone: (702) 346-5710  
Fax: (702) 346-5880

## OFFICE HOURS

Monday thru Friday  
8:00 am - 4:30 pm  
Closed 12:00 pm—1:00 pm  
Visit us online at  
[www.opd5.com](http://www.opd5.com)

## UPCOMING BOARD MEETINGS

June 21, 2023  
3:00 pm  
Mesquite Office  
Engineering Building  
Board Room

July 2023  
N/A  
Summer Break

August 16, 2023  
3:00 pm  
Mesquite Office  
Engineering Building  
Board Room

Board meetings are subject to change. Please check our website, Facebook, Instagram or Twitter prior to the meeting for a copy of the agenda.

## A Day of Appreciation

*By: Coree Dalley, Manager of Line Operations*

Power lineman appreciation day is a day to show gratitude and honor the hard work and dedication of power linemen who work tirelessly to keep the lights on for all of us. OPD5 has some of the most skilled and dedicated linemen in the country who deserve to be celebrated on this day. These brave individuals endure all kinds of weather conditions, climb tall poles, and work on high voltage wires, often while energized to ensure that we have an uninterrupted power supply. Their work is vital to our daily lives, as we rely on electricity to carry out everyday activities. They often work long hours, have to be on call 24/7, and risk their lives for our everyday comfort and safety.

On this day, April 18, 2023, OPD5 takes pride in the commitment and hard work of their linemen. In addition, power linemen are often the first to respond during natural disasters, such as floods, thunderstorms and high winds, to restore power and bring relief to our affected valleys. They work around the clock to restore power to homes and businesses, often putting their own safety on the line. These courageous men service transmission voltages of 230,000 volts, 138,000 volts and 69,000 volts. The distribution voltages range from 13,000 volts down to 120 volts. We take this opportunity to acknowledge their efforts by showing gratitude towards them for their hard work and dedication.

OPD5 takes pride in its linemen by ensuring that they have the best training to assist them in performing their jobs safely and efficiently. Our linemen complete a four-year training apprentice program that requires written, as well as practical testing. They are required to pass an annual step test to advance to the next year of training. At the conclusion of the fourth year, they are required to demonstrate competency, and safety in an observed field scenario practical test. In addition, they are given an oral interview, and asked questions regarding safety, knowledge, and experience. This is to ensure they are prepared to face the dangers and challenges of becoming a journeyman lineman. OPD5 provides monthly safety training and encourages our personnel to adopt best practices to ensure a safe work environment.

In conclusion, power lineman appreciation day is a great opportunity to recognize the hard work and dedication of the linemen at OPD5. They work tirelessly to keep us safe and comfortable, even during hazardous situations. OPD5 is proud of its linemen and will continue to support them by providing the best safety training and equipment while acknowledging their efforts publicly. So, if you see them out and about, don't hesitate to thank them for the quality work they do!

# Watt to Know

## Plant Trees Safely

Before you dig, call 811 to locate buried utility lines.

### LOW TREE ZONE

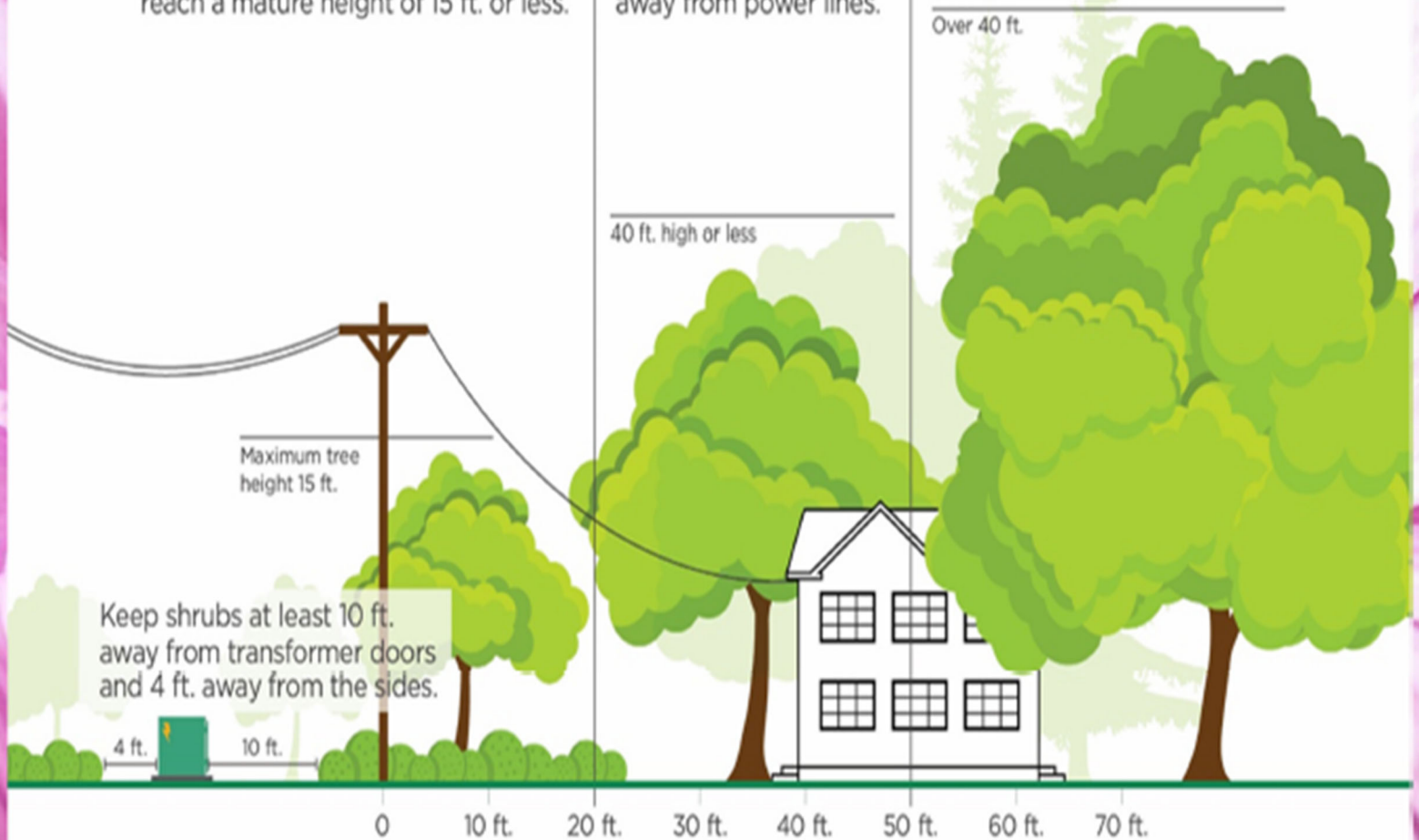
Avoid planting within 20 ft. of power lines. If planting is unavoidable, only plant shrubs and small trees that reach a mature height of 15 ft. or less.

### MEDIUM TREE ZONE

Plant medium trees (under 40 ft. when mature) at least 25 ft. away from power lines.

### LARGE TREE ZONE

Plant large trees (over 40 ft. when mature) at least 50 ft. away from power lines.



Our offices will be closed on  
May 29, 2023 - Memorial Day  
July 4, 2023 - 4th of July

Regular office hours will resume the following business day

# Watts New



Thank you for participating in our customer satisfaction survey. We received more feedback than we had anticipated. Our goal was to see where we stand in the eyes of our customers. The survey asked questions about our performance, how knowledgeable our staff is, how our customers prefer to receive information, how much value you do you put in our newsletter, current and future electric vehicle (EV) trends.

This survey gave us valuable information that allows us to plan for future EV loads, tells us how we can get the information out to our customers when there is an emergency and how we just communicate in general. After reviewing your responses, we started updating our website with the same information that is available on our social media accounts. The overall majority of our customers feel that OPD5 has done a good job with our rates and customer service efforts. OPD5 is always open to hear your suggestions. Please feel free to contact Kristi Eames at 702-345-1125 or 702-397-3040.

## SPRING CLEANING



Does OPD5 have your current phone numbers, email address, and mailing address? Spring is a great time for us to clean up all those odds and ends in our lives. If OPD5 does not have your correct information then we will be unable to contact you in an emergency. During extended or system-wide outages, OPD5 strives to contact our customers to provide power outage information via telephone, email and text. OPD5 will also provide public information during outages for cooling stations during the hot summer months.

If you have a family member that is on medical equipment that requires constant power please contact us to be added to the Priority Services List. We cannot prevent power outages but we can get one on one information to those customers that have specific medical needs. Did you know that OPD5 boardrooms are always available during outages for our customers to come in and charge their oxygen machine batteries?

If any of your information has changed or if you are unsure, make the call to OPD5 today!



## ELECTRICAL SAFETY QUIZ

May is National Electrical Safety Month! Take this quiz to test your safety skills. Check your answers in the key below.

- It's safe to plug in several devices to one electrical outlet as long as you use a power strip.
  - A. True B. False
- Smoke alarms should be tested \_\_\_\_\_.
  - A. Every month B. Every other month C. Every six months
- Extension cords are safe to use year-round if the cord is not frayed or damaged.
  - A. True B. False
- When unplugging a device from an electrical outlet, always hold the \_\_\_\_\_ while unplugging.
  - A. Cord B. Plug C. Device
- It's never safe to play near power lines, but it's OK to play near pad-mounted transformers (those big green boxes you see in neighborhoods).
  - A. True B. False
- Where is the most dangerous place to use electricity?
  - A. Near other electrical equipment B. Outdoors C. Near water

Answer Key: 1.B 2.A 3.B 4.B 5.B 6.C

LIKE US ON  
FACEBOOK, FOLLOW US  
ON TWITTER AND  
INSTAGRAM @OPD5

Our Facebook page and Twitter feed are valuable resources to provide our customers with news and updates whenever an unplanned power outage occurs.

You can access both thru our website, they are setup in a way that does not require you to have a Facebook or Twitter account to view the information.

We also post great tips on energy conservation, safety & emergency preparedness on Instagram.

Please remember, in the event of a power outage, **do not** report it via Facebook or Twitter, we do not monitor messages received via social media.

In case of an unexpected power outage, please call us at (702)397-2512 or (702)346-5710. OPD5 has personnel on standby 24 hours a day, 7 days a week, 365 days a year, including weekends and holidays to respond as quickly as possible in the event of an emergency.

Follow us on:

