

# WATTS NEW



## EMERGENCY ALERTING AND COMMUNITY NOTIFICATION SYSTEM

The Mesquite Police Department has partnered with Nixle to implement its Community Notification System to alert residents **via text messaging** in real time for localized emergency situations and relevant community advisories.

Registering for emergency alerts is easy, simply text **89027** to **888777** and you'll be informed and instructed when necessary.

Non-emergency alerts are also available from the City of Mesquite (COM):

- Text **COMROADS** to **888777** for traffic alerts including I15, Virgin Valley and Gorge information.
- Text **COMNEWS** to **888777** for events and news.
- Text **COMMEETINGS** to **888777** for public meeting notifications.



## Seal Air Leaks with Caulk

Did you know heating and cooling accounts for roughly half of your home's energy use? Caulking cracks and gaps around windows, doors and spaces around wires (telephone, electrical, cable and gas lines), water spigots and dryer vents can pay off with big energy savings. Approximate cost: \$5-\$30. Energy savings: Approx. 5-10 percent . We partnered with our local ACE Hardware stores for you to save not only with this great tip but also when you purchase any caulking products at either location.



Our offices will be closed on :  
**MAY 28, 2018,**  
**IN OBSERVANCE OF**  
**MEMORIAL DAY**  
Regular office hours will resume the next business day after each Holiday is observed.

### VISIT OUR FACEBOOK PAGE AND TWITTER FEED

Our Facebook page and twitter feed are valuable resources to provide our customers with news and updates whenever an unplanned power outage occurs.

You can access both thru our website, they are setup in a way that does not require for you to have a Facebook or twitter account to view the information.

We also post great tips on energy conservation, safety and emergency preparedness.

Please remember, in the event of a power outage, do not report it via Facebook or twitter, we can't guarantee the delivery of messages received via social media to the right personnel in a timely manner.

In case of an unexpected power outage, please call us at (702) 397-2512 or (702) 346-5710. Overton Power District No. 5 has personnel on standby 24 hours a day, 7 days a week, 365 days a year, including weekends and holidays to respond as quickly as possible in the event of an emergency.

Follow us on:



# WATTS UP

QUARTERLY NEWSLETTER

APRIL 2018



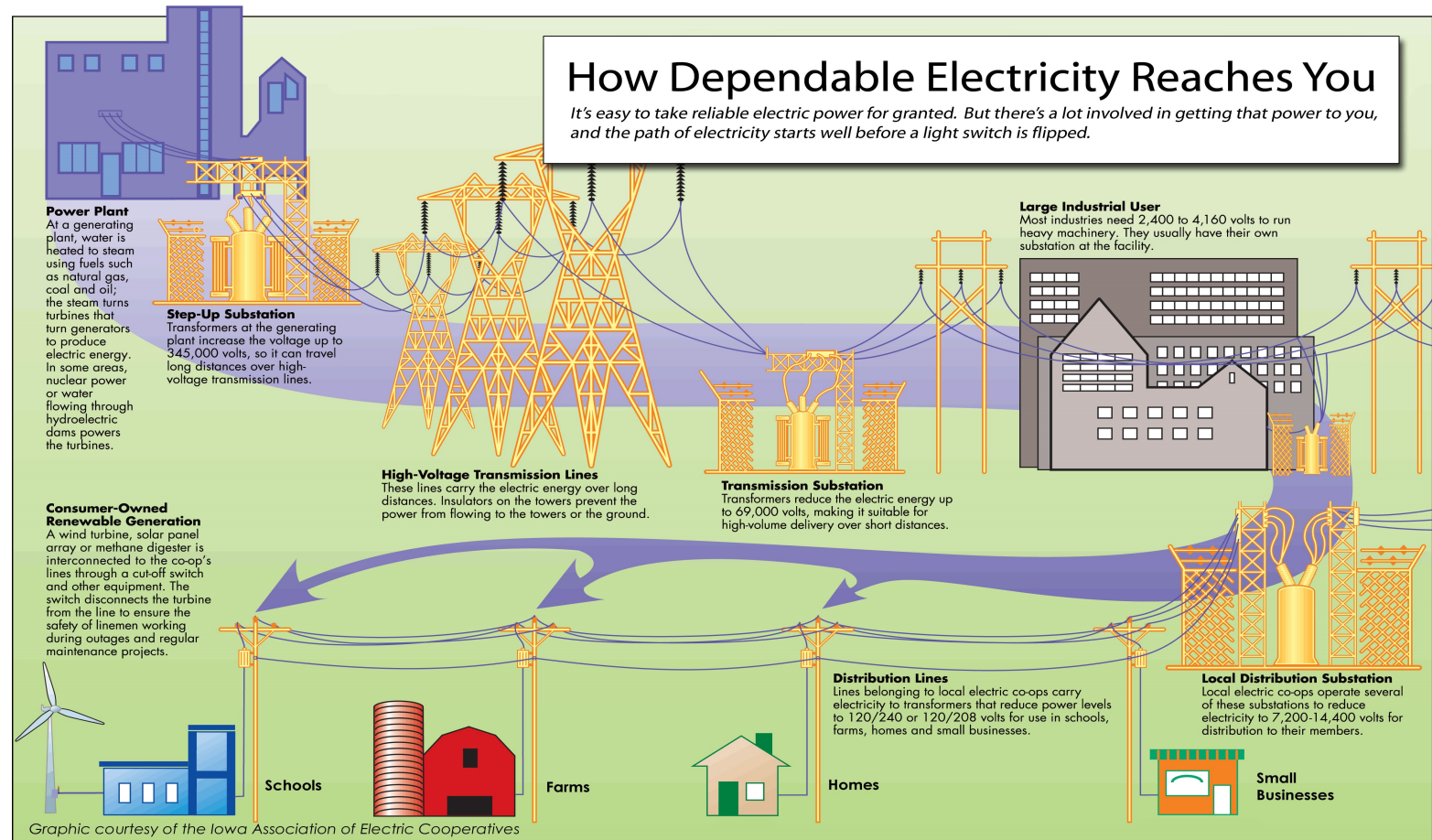
## An important message from Terry Romero

Each utility bill contains a lot of information about the services Overton Power District No. 5 provides that you receive and pay for. Each utility bill can look different, however all utility bills contain some of the same information. All bills will have a Base Charge, and the number of (kWh) kilowatt hours used during the billing period and at what rate. All charges are listed in the main area of your bill. What I would like to explain is the Base Charge.

What is the Base Charge? This is the fixed monthly cost associated with managing and maintaining Overton Power District's miles of energized power lines throughout the service territory to guarantee all customer have safe, reliable electricity.

Services included in the fee are: your monthly meter reading and billing, vehicles, office space and warehouses that hold the material and supplies to maintain and repair all the power lines from our Primary Transmission Substation, to the Distribution Substation that connect to the Overhead or Underground power lines that connect to your meter. So that at anytime 24/7 our Lineman can work to repair any problems that will help to keep your power on every time you flip the switch.

On the following page is a brief description on "How to read your Electric Bill". You will see the description of all charges under the area of #4- **Summary of Current Charges**: which summarized the current charges associated with your electric service.



# How to read your Electric Bill

# Energy Conservation



Overton Office: 615 N Moapa Valley Blvd., Overton, NV 89040, 702-397-2512, Fax 702-397-2583, Office Hours 8:00 a.m. to 5:00 p.m. Monday - Friday

Mesquite Office: 731 Turtleback Road, Mesquite, NV 89027, 702-346-5710, Fax 702-346-5880, Office Hours 8:00 a.m. to 5:00 p.m. Monday - Friday

2413

**OVERTON POWER DISTRICT #5**  
LIGHTING THE WAY SINCE 1935

ACCOUNT NUMBER	ACCOUNT NAME	BILL DATE	# DAYS	SERVICE ADDRESS	LOCATION
12345678-910	SAMPLE JOHN	02/16/18	31	SAMPLE ST 101	16428153

PREVIOUS READING	PRESENT READING	SERVICE FROM	SERVICE TO	BILL TYPE	RATE	MULT	METER NUMBER	KWH USAGE	\$ AMOUNT
22965	24204	01/12/18	02/12/18	7	1	1	87932100	1239	104.83

BASE CHARGE 25.00  
 ROUNDUP 0.17  
 CURRENT ELECTRIC CHARGES 129.83

PREVIOUS CREDIT BALANCE -19.00  
 ACTUAL BALANCE 111.00  
 THANK YOU FOR YOUR PAYMENT 02/02/18 -181.00  
 CURRENT LEVELIZED AMOUNT TO BE PAID BY DRAFT 173.00

TO BE PAID BY BANK DRAFT DRAFT SCHEDULE 03/02

COMPARISON	# DAYS	KWH USAGE	DAILY AVG.	COST PER DAY	TOTAL DUE NOW
CURRENT BILLING PERIOD	31	1239	40	4.19	173.00
PREVIOUS BILLING PERIOD	29	1396	48	4.96	
SAME PERIOD LAST YEAR	31	1934	62	6.18	

YOUR ELECTRICITY USE OVER THE LAST 13 MONTHS

PLEASE BRING ENTIRE BILL IF PAYING IN PERSON. PLEASE DETACH AND RETURN BOTTOM PORTION IF PAYING BY MAIL.

Address Service Requested: P O Box 395, Overton NV 89040-0395

ACCOUNT NUMBER	TOTAL DUE
12345678910	173.00

DUE DATE	AFTER DUE DATE PAY
03/02/18	173.00

DRAFT SCHEDULE 03/02  
 PLEASE ENTER AMOUNT PAID \$  
 CYCLE 20

PLEASE INDICATE CHANGE OF ADDRESS OR PHONE NUMBER HERE

SAMPLE JOHN  
 123 STREET NAME  
 CITY ST 00000-0000

OVERTON POWER DISTRICT NO 5  
 PO BOX 395  
 OVERTON NV 89040-0395

0000000000 12345678910 00000017300 00000017300 8

- Account Information:** Your Overton Power District No. 5 account number, name, bill date and number of days included in the current meter reading.
- Service Address:** The service address for this account.
- Meter Readings:** The meter reading obtained on the starting or "service from" date and the meter reading obtained on the end or "service to" date. (PRESENT READING - PREVIOUS READING = KWH USAGE)
- Summary of Current Charges:** Summarizes the current charges associated with your electric service.
- Account Summary:** A snapshot of your current account since your last bill which includes the balance from your previous bill, payments received, current charges, adjustments processed to your account as well as your total amount owed for the month.
- Important Account Information:** Contains important information related to your account such as paid by bank or credit card draft, draft schedule date and if your account is on levelized billing.
- Usage Comparisons:** Comparison of the number of days of service in the billing period, total KWH usage and daily KWH usage with previous month and same period the prior year.
- Total Due Now:** The amount you are expected to pay by the due date. If amount is not paid by the due date a 10% penalty will be assessed.
- Graphs:** Graph showing your electric kWh usage for a 13 month period.
- Message Board:** Here you will find important information from Overton Power such as Energy Savings Tips, Holidays observed, etc.
- Payment Stub:** Portion of the bill that you detach and return with your payment.
- Billing Cycle:** This is your billing Cycle, you can use this number and match it with the billing calendar available at the front desk or online at: [www.opd5.com](http://www.opd5.com).



## Yes, Spring is finally here!

By Keith Buchhalter, Public Affairs Specialist at Overton Power District No. 5

Spring is finally here! It is the perfect time of the year to open the doors, the windows, and let the house air out. It's also the perfect time to BBQ, spend time with family and friends outdoors, and yes, why not, to save on your next electric bill. I want to share with you 10 of my favorite energy saving tips that can help you lower your bills this Spring, but also, to start preparing for the warmer Summer months:

- Open the Windows. You can naturally cool your home without switching on air conditioners. This is ideal in spring when temperatures are mild.
- Join the Fan Club. A fan doesn't cool a room, however ceiling fans can save you money by maximizing air circulation, effective air circulation can make a room feel 5 - 8 degrees cooler, just make sure to turn them off when no one is enjoying it, otherwise you just waste electricity.
- Keep the heat out. On warmer spring days, cook outside, use your outdoor grill instead of you indoor ovens.
- Make the light choice. When you replace light bulbs, choose energy-efficient products such as LED's and CFL's, these light bulbs not only use less power but generate less heat.
- Bring in the sunlight. During daylight hours, switch off artificial lights and use windows and skylights to brighten your home.
- Delay those chores. Delay chores that produce heat such as dishwashing, laundering and cooking until cooler times of the day or night.
- Switch on bathroom fans. Bathroom fans suck out heat and humidity from your home, improving comfort.
- Seal holes and cracks around doors and windows. Eliminate air leaks around your doors and windows you can save on heating and cooling cost while increasing home comfort.
- Install window treatments. Energy efficient window treatments or coverings such as blinds, shades and films can slash heat gain when temperatures rise. These devices not only improve the look of your home but also reduce energy costs.
- Service your air conditioner. Easy maintenance such as routinely replacing or cleaning air filters can lower your cooling system's energy consumption by up to 15 percent. Also, the first day of spring could serve as a reminder to check your air conditioner's evaporator coil, which should be cleaned annually to ensure the system is performing at optimal levels.

If you have any questions or if you would like to share with us your favorite Spring/Summer Energy Saving Tips please contact us at: [customerservice@opd5.com](mailto:customerservice@opd5.com). Please visit our Facebook page for more Energy Saving Tips that we will be posting thru the season.

**15% OFF**  
**Caulking Products**  
 on your next  
 purchase at:



**Code: OPD5**

\*Ace Stores are independently owned and operated. This coupon is good only in-store at the Mesquite and Overton Ace Hardware locations. Limit one coupon per customer. Not to be combined with any other offer. Additional exclusions may apply. See store for details. Expires July 1, 2018.

## ASK KATIE

Why is OPD changing my meter? In 2017 we began a three-year project to upgrade all the meters in our service territory. The new meters transmit data securely in near real time to our District offices through our existing power lines. No personal or sensitive information is transmitted. With more detailed information about what is happening in the field, we will be able to respond faster to outages: the new meters will tell us when and where there is an outage or disturbance, allowing us to provide you with more accurate information regarding restoration times.

